

## KANMANTOO-CALLINGTON COMMUNITY CONSULTATIVE COMMITTEE (KCCCC)

Kanmantoo-Callington CCC **Secretariat:**

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### Hillgrove Resources Limited: Stakeholder and Community Engagement Plan

Hillgrove Resources Limited updated its Stakeholder and Community Engagement Plan in April 2014. A summary of the key principles is shown below (supplied by Hillgrove Resources Limited).

PRINCIPLES	OBJECTIVES
<b>Principle 1</b>  <b>We know why we are engaging and we communicate this clearly</b>	<ol style="list-style-type: none"> <li>1. to identify the company's commitment to effective community engagement</li> <li>2. to draw the link between stakeholder and community engagement and the company's decision making</li> <li>3. to identify the respective decisions that may be influenced by community input</li> <li>4. to identify which factors / decisions can and cannot be influenced by stakeholder and community input</li> <li>5. to take note and respond to the changing nature of the project over time</li> <li>6. to meet the company's compliance obligations for community engagement</li> </ol>
<b>Principle 2</b>  <b>We know who to engage</b>	<ol style="list-style-type: none"> <li>1. to clearly define stakeholders and community members</li> <li>2. to make sure that all relevant stakeholders and community members have been identified</li> <li>3. to make sure that stakeholders can continue to be identified (and self-nominate or be referred) through the life of the project</li> <li>4. to respect and involve existing stakeholder networks and community leadership groups in the engagement</li> </ol>
<b>Principle 3</b>  <b>We know the background and history</b>	<ol style="list-style-type: none"> <li>1. to understand the community profile, history, key drivers and priorities and identify what these mean for how stakeholders and the community may view the project</li> <li>2. to ensure that information and approaches reflect the community profile and meet the particular needs of stakeholders and the wider community</li> <li>3. to assist in keeping up to date with changes to the community profile and developing progressive interactions</li> </ol>
<b>Principle 4</b>  <b>We begin (engagement) early to ensure 'no surprises'</b>	<ol style="list-style-type: none"> <li>1. to understand and match where possible, the expectations of stakeholders and the community in how, when and where they will be engaged</li> <li>2. to promote a 'no surprises' approach by beginning engagement early and allowing time for stakeholders and the community to develop an understanding of the project in a logical sequence</li> </ol>
<b>Principle 5</b>  <b>We are genuine</b>	<ol style="list-style-type: none"> <li>1. to provide appropriate mechanism (s) through which information is available to stakeholders and the wider community</li> <li>2. to allow appropriate time and opportunity for the community to consider the information</li> <li>3. to provide alternative ways for stakeholders to respond to calls for input in a timely manner</li> <li>4. to provide appropriate management and responsibility for stakeholder and community engagement within the company</li> <li>5. to measure and report on the effectiveness of stakeholder and community engagement</li> </ol>
<b>Principle 6</b>  <b>We are creative, relevant and engaging</b>	<ol style="list-style-type: none"> <li>1. to facilitate the capture of the ideas, comments, suggestions and other input for use in informing decision making by the company</li> <li>2. to identify the ways in which stakeholder and community input will be presented for use by the company and other decision makers (where appropriate)</li> <li>3. to identify for the community how their input will be used in decision making</li> <li>4. to provide feedback to stakeholders and the community on how their input influenced company decision making</li> <li>5. to promote learning from experience</li> </ol>

The Kanmantoo Callington Community Consultative Committee (KCCCC) has identified one objective under each of the six principles as measures to regularly review as part of the continual improvement program.

Principle	Objective	Community expectation	Performance measure
1	To identify the respective decisions that may be influenced by community input	The community expect the company to continually scan for emerging issues (be proactive rather than reactive) and identify upcoming company decisions (like mine closure) that may have an impact on the community	Maintain a community action plan that is continuously updated to include emerging issues and changing priorities for the local community
2	To clearly define stakeholders and community members	The community expect the company to proactively look for ways to reach newcomers to the community and those who have not previously been engaged	Regularly advertise community events and other opportunities for local community members to be engaged and always include the topics that are under consideration and some background information so that the local community may decide if they wish to participate.
3	To ensure that information and approaches reflect the community profile and meet the particular needs of stakeholders and the wider community	The community expect the company to provide relevant information in a variety of forms aimed at encouraging local community participation in mine matters that may impact on them	Make information available to the local community in a number of different formats such as hard copies, on line and directly by e mail and post. Seek to find out which mechanism individuals prefer and use a data base to manage this.  As a minimum present information in clear, accurate, unbiased and Plain English form. Include contact details on each publication that allows for community members to talk with a knowledgeable person or be directed to more detailed information on a website for example.
4	To promote a 'no surprises' approach by beginning engagement early and allowing time for stakeholders and the community to develop an understanding of the project in a logical sequence	The community expect the company to provide on-going opportunities for the local community to gain a good understanding of the mine development and allow newcomers to be 'brought up to speed' as they arrive	Provide background information and learning opportunities for the community to better understand the mine development. Examples include mine tours, open days, expert presentations at KCCCC meetings and public displays at Field Days and Regional Shows.
5	To provide appropriate mechanism (s) through which information is available to stakeholders and the wider community	The community expect the company to provide a number of different ways for the local community to provide input to emerging issues and decision making that may impact them	Provide a range of opportunities for local community members to add input to emerging issues and company decision making like submissions via the KCCCC, direct submissions to the company including complaints, responses to surveys (option to be anonymous) and social media as appropriate.
6	To provide feedback to stakeholders and the community on how their input influenced company decision making	The community expects the company to clearly spell out how local community input has been used to inform their decision making and what difference it has made	Include in the regular company updates for the community (Newsletter and KCCCC presentations) a standing item, that identifies how local community input has been used to influence company decision making about emerging issues or other matters that may impact on the community.